

What is Electronic Funds Transfer for Direct Deposit or Direct Withdrawal?

For the Custodial Parent, Direct Deposit means CSSD will deposit your child support payment directly into your account. This is also known as an Electronic Funds Transfer. The deposit can be made into checking, savings, mutual fund or retirement accounts. The account must be in the name of the custodial parent, and we cannot deposit into a business account or the paying parent's account.

To know when you have received a payment you may contact your bank, or call our KIDS line at 269-6900, or 1-800-478-3300.

For the Paying Parent, Direct Withdrawal means your child support payment will be made automatically from your bank. This is also known as an Electronic Funds Transfer (EFT). With your authorization, the funds will be withdrawn from your account and sent electronically to CSSD every month.

To be eligible for automatic withdrawals, the paying parent must have a checking account, and payments must be voluntary. The paying parent cannot be in arrears on payments to the custodial parent, or paying off a debt for public assistance.

How do I sign up for Direct Deposit or Direct Withdrawal?

Complete the authorization form on the other side of this page, check the "New" box in the upper right hand corner, and mail the form to:

CSSD, Mailstop EFT
550 W. 7th Ave. Ste. 310
Anchorage, AK 99501-6699

Or fax it to:
(907) 787-3189

When will the Direct Deposit or Direct Withdrawal start?

It usually takes about 10 days. We will contact your bank to set up the direct deposit or direct withdrawal.

What do I do if I want to change the bank I'm using for Direct Deposit or Direct Withdrawal?

Using the Authorization Form for Direct Deposit or Direct Payment, check the "Change" box, change the bank information on the form, attach a voided check or savings deposit slip and mail it to CSSD.

What do I do if I want to stop the Direct Deposit or Direct Withdrawals?

Using the Authorization Form for Direct Deposit or Direct Payment, check the "Cancel" box and mail it to CSSD.

More Questions?

Call our EFT desk at (907) 269-6750, or send your questions by email to csdeflt@revenue.state.ak.us.



parents' guide to DIRECT DEPOSIT & DIRECT WITHDRAWAL for transmitting child support payments

Authorization form can be found inside.
Directions are on the back.

